

STRUCTURE  
FEDERAL GOVERNMENT

*Johnson*  
U.S. Congress

POLICIES/PRACTICES  
Which continues to make this a problem  
- Our Social Security Programs are all based on previous productivity

Department of Health  
Education & Welfare

- Medicare & Medicaid & Social Security legislation have no provisions for evaluation of services received.

Local Social Security  
Div. (Bob King)

OHIO STATE GOVERNMENT  
AND STATE WELFARE DEPT.

Governor Gilligan (John)

- Subsidies paid by Welfare Dept do not cover real cost of services.

Charles Bates (Acting  
Director of Ohio Dept.  
of Public Welfare

- Forms the doctors must file are poorly constructed and there are no written state guidelines for their completion.

Legislators:

Sen. Howard Cook

Paul Gilmore

Marigene Valliquette  
Representatives:

- Slowness in reimbursements to doctors, hospitals and pharmacies.

Richard Wittenberg (Dis. 44)

Casey Jones (Dis. 45)

Arthur Wilkowski (Dis. 46)

Barney Quilter (Dis. 47)

John Galbraith (Dis. 69)

Chas. Kurfass (Dis. 83)

Frederick Deering (Dis. 84)

State Medical Dir. & Local  
Representative (Mr. Noggle  
and Ass't Mr. Morris)

- Elimination of necessary medical aids i.e. orthopedic shoes

County Commissioners:

Sol Wittenberg

William Gernhauser

James Holzemer

- Unstable and non-functioning relationship between commissioners and local and state welfare departments.

- Lack of commissioner's ability to band with the taxpayer's in solving the welfare problem

LUCAS COUNTY WELFARE DEPT.

Robert Hanna (acting  
director)

Kathy Cassidy (Tech  
Acting Ass't Dirtr)

Sister Regina Hoffman  
(Health Consultant)

Thelma Silverman (Tech  
Ass't under Social Service

- They have no formal method of evaluation of the care given despite the fact they pay the bill.

- They do not inform recipients of their rights.

- Poor co-ordination of medical services with other necessary services
  - Re-organization needed in dept
  - Large turnover (staff)
  - Constant transfer of recipient from one case worker to another
  - no bilingual case worker
  - Abuses prevalent due to no follow through - no supervision no close reigns
- TOLEDO CITY GOVERNMENT
- Mayor Harry Kessler  
City Council & Manager
- Model Cities programs being phased out because of cut off Federal funds
  - Lack of leadership in necessary health programs (i.e. housing, rat control, lead poisoning)
- MEDICAL COLLEGE OF OHIO
- Board of Trustees  
Pres. Marion Anderson  
Dir. of Hos. Ad. Spaulding  
Ass't Dir. in Chg of Clinics - David Benfer  
Dtr. of Clinic -Robert Rienholt  
Comm. for Ambulatory Care- Chairman Michael McNamara
- Changing physician staff which prevents continuity in care
  - Leadership position vacant at present time
  - Limited finances for staff or clinic improvements
  - No consumer representation in policy making
  - Concentration on teaching rather than service
  - Lack of clear communication with recipients
- ST. VINCENTS HOSPITAL
- Board of Director (all religious)  
Adv. Bd. (Community Leaders)  
Adv. Bd. (Industrial and Sister Dorothy Cooper (admn)  
John Marsh (Ass't Admn)  
Conrad Boqusz (Ass't Ex. Dtr of Planning & Related Services)  
John Rogers (Planning Co-or)  
Jean Alexander (Dtr. of Nurses Training)
- No consumer representation in policy making
  - Lack of adequate social workers in clinic and emergency
  - Lack of communication with United Central Services
  - Lack of common language and terms
- LOCAL ACADEMY OF MEDICINE
- Roland Gandy (pres)  
Community Health Commission
- No specific policy to provide care for the indigent
- HEALTH PLANNING ASSOCIATION
- Sam Long (Director)  
Committee for Ambulatory Care

## WELFARE RIGHTS ORGANIZATION

## Welfare Recipients

- Lack of informing himself of his rights
- Not asserting himself for his rights
- No local organization of Welfare recipients to demand from the system their medical rights

## SOCIAL SERVICE AGENCIES

Goodwill  
 Salvation Army  
 St. Vincent de Paul  
 Catholic Charities  
 United Central Services  
 Volunteers of America

- No coordination of combined resources to assist medical needs such as transportation and medical equipment

Fundação Cuidar o Futuro