Alameda Santo António dos Capuchos, 4 – 5º 1150-314 Lisboa

Phone: 00.351.21.316.14.12 Fax.: 00.351.21.316.14.12

Fax

To: B. Werner – Prepaid Department – American

Express

From: Eng.ª Maria de Lourdes

Pintasilgo

Fax: 00.1.212.593.10.21 Date: 14/01/2000

Phone: Pags.: 1

Ref.: CC:

Urgente X Apreciar p.f. Comentar p.f. Responder p.f. Fazer circular p.f.

Dear Sir / Madame,

Due to her agenda, Ms. Pintasilgo prefer travelling to Paris by TAP (the portuguese airline. I would like to ask if you could cancel the reservations already made in Air France.

I will be waiting for an urgent answer to arrange everything with TAP, as soon as possible.

Thank you very much for your kindness.

With my best regards,

Ceclia Sha Moeting

Cecília Silva Martins (Assistent to Ms. Maria de Lourdes Pintasilgo)